
Involar Limited Product Warranty

The Limited Warranty (the “**Warranty**”) for Involar Corporation., Ltd. (“**Involar**”) products MAC250A-230-EUR (the microinverter) and PIU4K (also known as the eGate) (the “**Product**” or the “**Products**”) entitles the owner of such products to certain quality assurance.

General Warranty Guidelines

INVOLAR provides a 15-year warranty due to our responsible attitude towards customers and partners and our confidence in INVOLAR's products. During the warranty period, if any defect in workmanship and materials of the INVOLAR micro-inverters is detected, customers are entitled by warranty to ask for a replacement or repair from INVOLAR with no extra cost.

The micro-inverter developed by Involar Corporation Ltd. is designed to withstand normal operating conditions of depreciation when used for its originally intended purpose in abidance with the Involar User Manual that comes with the originally shipped system. Involar provides a 15-year warranty due to our responsible attitude towards customers and partners and our confidence in Involar products. During the warranty period, if any defect in workmanship and/or materials of the Involar micro-inverters is detected, customers are entitled by the warranty to ask for a replacement or repair from Involar with no extra cost. The Involar 15-year warranty covers faults in craftsmanship and materials of the Involar micro-inverter for a period of fifteen (15) years, starting from the date of original purchase of the product at point of sale to the originally-installed end user location. The warranty is transferable to a different owner as long as the micro-inverter is not relocated to a different end user location.

Involar does not hold any responsibility for, thus the 15-year warranty does not apply to, any faults to a micro-inverter that has been misused, unattended, fiddled with, or damaged internally or externally; that has been improperly installed or operated, including use under conditions or in environments for which the product was not intended, or use in way not in accordance with the Involar User Manual or applicable laws and regulations; that has been exposed to water, fire, biological infestations, general erosion and corrosion, acts of God, or application of an input voltage from generators or lightning strikes that results in circumstances outside the maximum and minimum limits specified in the Manuals; that has been damaged due to defects of other components in the solar system; or, if the original identification markings (trademark or serial number) of the micro-inverter have been marred, altered, or removed.

Repair or Replace

During the warranty period, if Involar through examination validates the existence of a defect that is covered by the 15-year warranty, Involar will repair or replace the defective product free of charge. Involar will use either new or reconditioned parts that are of either original or improved design in repairing or replacing the defective product. The 15-year Warranty continues on the repaired or replaced product for the remaining period of the original warranty period or ninety (90) days from the date of Involar's return shipment of the repaired or replaced product, whichever is later.

The 15-year Warranty would not go beyond the original cost of the Involar micro-inverter, and does not cover costs concerning the removal, installation or troubleshooting of the client's electrical systems.